

Quality Memo 25-18 Use of Expired Polymer Chemical

Incident:

Advance-plus have experienced an issue where expired (and/or minimal shelf life left) polymer has been supplied and put into operation, possibly impacting the effectiveness and performance of the supplied product.

Actions:

WHILST FURTHER INVESTIGATION IS ONGOING, PLEASE COMPLETE THE IMMEDIATE ACTIONS BELOW ON YOUR PROJECTS TO ENSURE YOUR PRODUCT IS COMPLIANT AND SUITABLE (ASAP).

- Check that all polymer is <180 days (6 months) old at the time of use / forecast usage.
- Complete the attached compliance record and return.
- Ensure that polymer is stored within manufacture's recommendations including temperature limits.
- Where any non-conformance is identified, escalate immediately to the supplier and procurement team.



Example of product label detailing manufacturing date greater than 6 months

Further Recommendations & Learnings:

- Ensure the lifespan of procured products is understood and defined within the purchase order.
- Complete an on-site delivery inspection of arriving chemicals to ensure compliance.
- Keep a record of product expiry dates and monitor ongoing compliance.

